

RESULTS FROM 29 RESPONSES

TNSIA 2007 CONFERENCE EVALUATION

September 13, 2007

1. How did you hear about this conference?

2% - Brochure

1% - Internet

4% - Colleague

33% - Other (Member, Email, Board Member, Client)

2. LOCATION / FACILITY:

a. Do you find Nashville to be a convenient location? 100% - Yes 0% - No

Why or why not? Convenient, easy to find, like Nashville, close to home, central, easy to access, middle Tennessee.

b. Would you recommend the 2008 Conference be held at this facility?
93% - Yes 7% - No

Why or why not? Excellent facility & easy to access with hotel choices too, convenient & should be in the capital city for legislation, good set-up, loved the setting but has limited capacity, close to airport, excellent amenities, the amphitheater provided an excellent learning atmosphere, facility is wonderful, great place, easily accessible, very comfortable surroundings, free parking, interstate access, good food, designed for conferences, great facility, would prefer a facility with lodging on site, prefer on site parking, professional atmosphere.

3. PRESENTATIONS:

Please rate the overall quality of each presentation as:

4 = Excellent

3 = Good

2 = Adequate

1 = Poor

a. John Morris - TN Department of Insurance

OVERALL RATING

3.18

Comments: Good speaker, could be more interesting with slides, good information, very good to have someone from the state come to address the group, couldn't hear very well, wish we had reference material, very informative regarding changes and

purpose of the department, not enough handouts - needed slides, having his resident experts present helped make sure everyone's questions were answered, needs to put a powerpoint presentation together to accompany speech, was informative and answered all questions thoroughly, this is why we came to the meeting - to learn about the way in which we relate to the Department, good information - not what employers want to hear - but needed, his presentation was informative but my impression of the attorney was that she was unapproachable and adversarial, very strong on Q&A, good information-bland delivery, poor speaker, Morris and Department totally unaware of business practice and needs of large employers, philosophy and rule making a knee-jerk reaction to 3 closings, need to watch time, Q&A was much more effective than speech- would have liked more time for discussion,

**b. Terry Hill - Workers' Compensation Legislation OVERALL RATING
3.63**

Comments: Good speaker, easy to follow, nice & short, could have elaborated more on bills past and present, great speaker - very knowledgeable, would like to hear more from this speaker - he paraphrased a majority of his presentation, very interesting - great summary of new statutes, humorous but got caught up on time - still effectively presented his subject, as always-he was fine!, informative, great, handout very helpful, very informative-concise-to the point, entertaining and to the point - very well done,

**c. Kim McMillan - Sr. Advisor to Governor Bredesen OVERALL RATING
3.34**

Comments: No comment, very informative, very energetic and compassionate speaker, good speaker but does a dis-service to Gov Bredeson since it was a political speech inadvertently bashing republicans. Remember Tenn Care was McWitorter's idea, too political, awesome speaker, clear & motivational, very interesting insight from the TN Gov position, great information, very informative, very impressed that the governor was represented at this conference!, not applicable to workers' compensation, good information for employers, this was a great presentation but it did not pertain to WC, content was a campaign speech and did not contribute to this forum, very upbeat & educational, great presentation - not really relevant, interesting, extremely polished and informed-content should have been less of a pep rally for the Gov and more business related, need to speak on work comp issues or insurance, informative-engaging-thanks for participating,

**d. Everett Sinor - Excess Insurance & TPA Issues OVERALL RATING
3.12**

Comments: Good speaker, easy to follow & applicable information, presenter was

good - just too basic for my needs, less reading and prove more examples to elaborate on topics - did not appear to be familiar with material, good speaker, nice clear coverage of subject matter, considering he covered such a broad span, good, good presenter, short and to the point, very knowledgeable, too basic, very good, excellent - informative, good information, good information, good basic info from different perspective - would suggest speaker further research on TX-as it is a very good option.

**e. Ed Costner - Actuarial Opinions & TN Regulation OVERALL RATING
3.56**

Comments: Tough subject, but made it interesting, kept us laughing, very good speaker and topic informative, very entertaining and enlightening, a little too much information for employers whose self-insured is managed at a corporate level, wish I understood what he was talking about (way over my head) boring subject, funny and spoke in layman's terms - very good, Ed does a great job, actuary language made plain, an actuary with a sense of humor, great handling of tough topic, informative and entertaining.

**f. Kent Krause & W. Troy Hart - Case Law Discussion OVERALL RATING
3.73**

Comments: Very interesting, informative discussion, entertaining to audience - captured everyone's attention - excellent discussion on case law, need more of this, devote more time to case law at next year's meeting, very clear, precise examples and responses to presentation and questions, very good - need more of this, very informative, good presentation-good interaction with audience, nice, enjoyed discussion as they related to work comp, too much info on slides, great personalities and interesting discussion.

3. SUMMARY:

- What did you like **MOST** about the conference? Very good line-up of speakers, the topics, diversity in speakers, very well rounded, very informative and great facility - good networking opportunity, case law & Work Comp Legislation, location was excellent, information provided was beneficial, case law discussion, networking/information, highly pertinent information - well presented, speakers and location, information not normally found or explained, very impressed with the speaker selection, it was a great tool to bring Self-Insured Employers together and update them on topics specifically geared to them, everything, informational, insight into rule making, attendance-program, networking with other self-insurers and gaining information, well organized, good speakers and

good information, great facility and good networking opportunity, specific law, rule on case discussions,

- What did you like **LEAST** about the conference? Nothing negative, not enough vendor booth space open, vendors were more narrow in scope, Kim McMillan - I like the Governor and didn't care for the politics. Could be another ½ day to get more content, more focus on case law - include more examples, nothing...was excellent!, nothing-it was great, parking and shuttle, parking an ease of access to facility, not applicable, parking (shuttle).
- Would you recommend this conference to a colleague? **100%** - Yes **0%** - No

Why or why not? Good info & use of time, great participation for 1st year, good flow, informative and networking opportunity, excellent conference....thanks!, very worthwhile, so that TPA's can further assist clients to manage their self-insured status, for indepth information and the ability to talk in-person issues and problem solve, good information & well presented, important for employers in TN, the Association needs to grow in membership and political influence, very informative.

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- Suggested topics and speakers for future conferences: More on relations with TN Dept of Commerce & Insurance, Non-subscriber issue, current events, pending legislation, updates on pending bills, Department of Labor - Pete Haverstat, ergonomics, more case law and Introduction of Full Members, safety presentations as a means to help prevent injury, work comp roadblocks, case management, working with TPA, Medical Physician on the "latest injury fads", medical management issues, loss control measures, return to work programs, controlling fraud, round table discussions, Department of Insurance and Legislative Updates, Sue Ann Head, nuts and bolts topics on TN work comp, second injury fund - James G. Davis, more insight into other states and discussion of use in TN.

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- Suggestions for improvement of this conference: None, more case law, greater emphasis on case law and future of work law, was good!, add a break-out for companies considering self-insurance at the last time slot, social on evening proceeding conference to suit attendees from a distance, make use of local defense attorneys to identify and locate contacts for area self-insureds, place a timer on podium so speakers can keep track of time.